

Knights of the Data Table



Agenda

- Quest for Quality
 - Round Table Discussions
 - Four Knights Lead the Way
- Report back to the Castle

Learning Objectives

- Discuss challenges to viral load suppression (VLS) faced by some patient groups with peers working with similar populations
- Explore ways in which quality improvement work and current processes are and are not addressing the needs of these subgroups
- Discuss improvement ideas to better address the needs of subgroups

Quest for Quality

On their never ending quest to improve the quality of care, the 4 Gallant Knights of the Data Table embark on their mission



Round Table Discussion (15 minutes)



- Top four subgroups each have a round table
 - Group 1
 - Group 2
 - Group 3
 - Group 4
- Clinics are divided amongst the four round tables based on populations they work with
 - Clinics focusing on other subgroups will be integrated into the round tables
- Each table nominate a chair
- The round table chair will lead a discussion on the subgroup
 - What is known about the subgroup?
 - What challenges to VLS might the subgroup face?
 - What information would be good to know to inform our work with that group?



Four Knights Lead the Way (60 minutes)

- Four knights (facilitators) will be identified to lead discussions with each round table to help inform and enrich the work that clinic team's are doing to improve VLS with each subgroup
- Each facilitator will lead a discussion **focusing on improving VLS for the subgroup** using a particular perspective as follows
 - Bright Knight: Opportunities for improvement
 - Stormy Knight 2: Challenges to improving
 - Green Knight 3: Creative solutions
 - Black and White Knight 4: Details on Implementation

The Bright Knight: Opportunities for Improving

- What aspect of your process change seems to be working?
- What is your assumption as to why it is working?
- What opportunities for further refining your process changes do you see?
- Why will this approach work?



The Stormy Knight: Challenges to Improving

- What are the problems?
- What are the dangers?
- What barriers exist?



The Green Knight: Creative Solutions

- What new ideas do you have?
- What do you propose or suggest?
- What alternatives to current processes can you come up with?
- What hasn't been tried yet?



The Black and White Knight: Step by Step Details on Implementation

- Do current changes seem to be working? What other changes might work?
- What steps need to be taken and what steps so far have been taken?
- What is the next step?
- What special considerations need to be made?
- Who has been involved? Who needs to be involved?
- How will you know if a change is an improvement?



Report Back to the Castle

- Each knight, having complete their quest for quality, reports back on the most interesting conversation they had on their journey
- Each round table reports back on one idea from their conversation that they will bring back to their clinic teams



Thank you!

References

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